**The below points may help to solve the issue.**

1).Turning off the device for sometime .

2). **For camera app:**

Go to the **Settings** menu of your device. then Tap on **Apps** then Please select on **camera** and click on **Force Stop** to end the application.

3). Clear Cache.

4). If any updates are available , Please Update the device.

5). **For Gallery:**

Go to the **Settings** menu of your device. Then Tap on **Apps** then Please select on **Gallery or Photos** and click on **Force Stop** to end the application.

6). Please uninstall other third party camera applications.

7). Hardware problem.

8). Reboot the device.

9). Permission issue on DCIM folder on the internal SD card.